



One Year Limited Door Warranty

International Door & Latch warrants that its door products are of good material and workmanship and free from manufacturing defects that would render such door unserviceable or unfit for the ordinary recommended use for a period of ONE YEAR from date of shipment to the retailer. International Door & Latch limits its obligation under this warranty to, at its option, either repair the door, ship a replacement door to the distributor or person making the warranty claim in the same condition of fitting or finishing as the door which International Door & Latch originally sold, or refund the purchase price. EXCEPT AS OTHERWISE EXPRESSLY PROVIDED HEREIN, INTERNATIONAL DOOR & LATCH SHALL NOT BE LIABLE FOR MORE THAN THE COST OF THE ORIGINAL PRODUCT, AND SHALL NOT BE RESPONSIBLE FOR THE COST OF LABOR, INSTALLATION OR FINISHING OF THE REPLACEMENT OR ORIGINAL DOOR OR FOR ANY OTHER COST RELATING TO THE REPLACEMENT OF THE DOOR, ALL OF WHICH SHALL BE THE SOLE RESPONSIBILITY OF THE PERSON MAKING THE WARRANTY CLAIM.

THE FOLLOWING SHALL NOT BE CONSIDERED DEFECTS IN MATERIAL OR WORKMANSHIP AND ARE NOT COVERED BY THIS LIMITED WARRANTY:

1. Warp for any door wider than 42" or taller than 96".
2. Installed in a location or condition that is improper for wood doors. (Examples include installation in an area where there is no porch or overhang or where there is direct exposure to rain or water drain; or if the door is installed with excessive direct sunlight from a southern/western exposure.)
3. For doors 3' x 7' or smaller; warp not exceeding ¼" in the plane of the door itself. For doors larger than 3' x 7'; warp not exceeding 3/8" in the plane of the door itself.
4. Bow or nonalignment in the frame or jamb in which the door is hung if such is purchased from International Door & Latch not prehung.
5. Variations or unsatisfactory results in gloss level, texture or appearance resulting from the application of paint or any other finishing material.
6. Natural variations in the color or texture of the wood.
7. Damage caused by others or by a cause beyond the control of International Door & Latch, including but not limited to damage caused by misuse, abuse, accident, mishandling or by fire, flood, earthquake, storm, tornado or other acts of nature.
8. Damage due to trimming more than 1" from the top or 3" from the bottom of a 7' door, or 2" from the top or 4" from the bottom of an 8' door.
9. Damage caused by failure to comply with the Care, Handling or Finishing Instructions provided by International Door & Latch; to include but not limited to damage caused by failing to seal all six (6) sides of the door.
10. Failure to perform normal homeowner's maintenance, including maintaining the finish (factory or non-factory finish).
11. Product failure due to improper or incorrect installation.
12. Attempts to repair products other than by International Door & Latch.
13. Panel misalignment or shrinkage is not considered a defect. Temperature and humidity may cause the wood panels in your door to shrink. Panels in wood stile and rail doors "float", and can be aligned with light taps using a hammer and a wooden block.
14. Damage caused by extreme temperature buildup where a storm door is utilized. Storm doors must be vented to eliminate this temperature buildup.
15. Slight expansion due to varying environmental conditions, such as temperature and humidity.
16. Doors painted black.

If the claimed nonconformity is warp, International Door & Latch may defer repairing or replacing for a period of up to twelve (12) months from the date of claim or the date when the products is installed, as it is not uncommon for a temporary warp condition to occur as the door adjusts to local humidity and temperature conditions. This deferral will not be counted against the warranty period.

Claims under this Limited Warranty must be made in writing within the period of this warranty and prior to the beginning of any repair work to: Warranty Claims, International Door & Latch, PO Box 25755, Eugene, Or 97402. Claims should detail the date and location of purchase, the nature of the problem, and the name, address and telephone number of the person making the warranty claim. International Door & Latch reserves the right and must be given at least a thirty (30) day opportunity to have any door which is the subject of a warranty claim field-inspected by an International Door & Latch representative.

THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL PURCHASER OF PRODUCTS OR TO THE ORIGINAL PURCHASER OF THE STRUCTURE INTO WHICH SUCH PRODUCTS ARE INSTALLED.

THIS WARRANTY SETS FORTH INTERNATIONAL DOOR & LATCH'S MAXIMUM LIABILITY FOR ITS PRODUCTS. INTERNATIONAL DOOR & LATCH MAKES NO OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO ITS PRODUCTS EXCEPT AS IT IS SET FORTH ABOVE. NO DISTRIBUTOR, DEALER OR REPRESENTATIVE HAS THE AUTHORITY TO CHANGE OR MODIFY THIS LIMITED WARRANTY. IN NO INSTANCE SHALL INTERNATIONAL DOOR & LATCH BE RESPONSIBLE FOR INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the limitation or exclusion may not apply to you. In such case, the duration of any implied warranty shall be the same as that of the expressed warranty stated herein.

NOTE: International Door & Latch reserves the right to make product improvement changes in specifications, materials, finishes and construction details. International Door & Latch hardwoods vary in color and grain, which can affect the actual finish color. Variances in photography and printing may also cause finish colors shown in print or web material to vary from actual finish.