



## Five Year Insulated Glass Limited Warranty

International Door and Latch warrants our insulated glass for a period of 5 years from the date of manufacture of the insulated glass panel, against permanent failure of the hermetic seal directly attributed to defective manufacturing, which failure results in permanent obstruction of vision through the panel.

### EXCLUSIONS

1. Minor blemishes and scratches, color variations, bubbles or other imperfections naturally occurring in the glass that do not significantly impair the structure or vision through the glass including slight glass curvature. Surface defects including seeds, cat eyes, gaseous inclusions, stones, scratches and pitting must be visible 5 feet away. Inspections are made looking through the glass under normal lighting conditions at an angle that is perpendicular to the glass surface.
2. Glass breakage for any cause or any reason.
3. Slippage or settling of the internal glass unit on triple glazed units.
4. Subjection to stresses arising from the glass surface temperature differentials, sloped glazings, accident or caused by building settlement or movement.
5. Condensation on the external surfaces of the window and/or glass, which may occur as the natural result of humidity and interior/external temperature differentials.
6. The transportation or installation of the glass product or products at altitudes in excess of 3,500 feet above, or below point of manufacture unless equipped with capillary or breather tubes.
7. Improper application, installation, alteration, modification, or use of the glass units, including the application of aftermarket films.
8. This limited warranty specifically excludes any liability for consequential or incidental damages including, but not limited to, damage or loss of other property or equipment.
9. Shipping expenses or other costs associated with the installation or removal of product for repair or replacement.

### REMEDIES

If a claim is made under this Warranty and, after investigation by IDL, proves to be valid, IDL will, at its sole option, either repair, replace the defective product, or refund the purchase price. Upon such a repair or replacement, the original remaining Warranty period will continue in effect and be applicable to the repaired or replacement IDL product. The manufacturer reserves the right to discontinue the model or models manufactured under these warranties. If an IDL product or any part covered by this Warranty has been discontinued at the time of repair or replacement or if IDL determines, in its sole discretion, that such repair or replacement is inappropriate, IDL reserves the right to refund the original consumer purchase price of the product. Except as expressly provided in this Warranty to the contrary, IDL SHALL NOT BE OBLIGATED OR LIABLE FOR LABOR OR OTHER COSTS RELATED TO INSTALLATION, REPAIR OR REPLACEMENT OR FOR LOSS OF, OR DAMAGE TO, ANY MATERIAL WHICH IS NOT SOLD BY IDL, AND SHALL NOT BE LIABLE FOR MORE THAN THE COST OF THE ORIGINAL PRODUCT.

### WARRANTY CLAIMS

All claims and other communications under this Warranty must be made to the claimant's IDL dealer or retailer. Each claim must be in writing, briefly describing the defect, be accompanied by a proof of purchase and be received during the lifetime of the product or during the period of time that the original consumer purchaser owns the product. The claimant must provide to his or her IDL dealer or retailer other information and evidence reasonably required by IDL and, if requested, must permit inspection of the product by IDL or its representatives. IDL reserves the right to inspect any and all defects in the field. Field visitation(s) may result in service charges for non-warranty site surveys. IDL also reserves the right to request photographs of defects. If, after investigation, IDL determines that the claim is valid, the remedy will be performed by or on behalf of IDL in accordance with the above heading, "Remedies".

### LIMITATION OF LIABILITIES

THIS LIMITED WARRANTY EXTENDS ONLY TO THE ORIGINAL PURCHASER OF PRODUCTS OR TO THE ORIGINAL PURCHASER OF THE STRUCTURE INTO WHICH SUCH PRODUCTS ARE INSTALLED.

THIS WARRANTY SETS FORTH INTERNATIONAL DOOR & LATCH'S MAXIMUM LIABILITY FOR ITS PRODUCTS. INTERNATIONAL DOOR & LATCH MAKES NO OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO ITS PRODUCTS EXCEPT AS IT IS SET FORTH ABOVE. NO DISTRIBUTOR, DEALER OR REPRESENTATIVE HAS THE AUTHORITY TO CHANGE OR MODIFY THIS LIMITED WARRANTY. IN NO INSTANCE SHALL INTERNATIONAL DOOR & LATCH BE RESPONSIBLE FOR INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES.

This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of implied warranties or of incidental or consequential damages, so the limitation or exclusion may not apply to you. In such case, the duration of any implied warranty shall be the same as that of the expressed warranty stated herein.

NOTE: International Door & Latch reserves the right to make product improvement changes in specifications, materials and construction details. International Door & Latch products may vary in color. Variances in photography and printing may also cause finish colors shown in print or web material to vary from actual finish.